

**Extra Charges:** Customers should understand extra charges apply under several scenarios namely; weight and/or density. If you throw away for example but not limited to: auto parts, glass, windshields, books, records, files, dirt, wood, drywall, lumber, cut lumber, pallets, shingles, rocks, flooring, carpeting, ceiling tile, furniture, collapsed furniture, appliances, rigid insulation, rigid fiberglass and/or Styrofoam you will notice an extra charge, probably exceeding \$15.00 per cubic yard. Trash trucks compact regular trash at a 7 to 1 ratio. If you throwaway items that don't compact, then that trash will occupy a greater portion of the truck and force us to empty the truck earlier than expected Emptying the trash truck at a landfill is a -2.25 hour round trip. Dumpsters filled with a high percentage of construction, dense or heavy material may be denied a pickup.

**Other Charges:** Customers whose length of service is less than 18 months may have up to \$135 container delivery fee and/or \$135 container removal fee charged to their account. Attorney fees of \$100 minimum or 33% of unpaid balance will be added to your account, whichever is greater. Each Auto Tire has a \$40 penalty fee.

**Bulk Charges (+/- \$5):** Stove / Oven / Dryer / Dishwasher / Wash Machine / Hot Water Tank \$20-\$30 each. Couch \$20-30 each. TV's (Small to Large) \$5-\$20 each. Mattress / Box Spring / Futon (Twin thru King) \$10-\$20 each. Loveseat / Recliner \$18 each. Arm Chair / Stuffed Chair \$12 ea. Sleeper Sofa / Couch with built in recliner \$35 each. Heavy Bags \$1 to \$5 each. Dresser (Weak to Stout) \$5-\$15 each.

**Driver Delay Charges:** Apply when our Driver is delayed due to poor container access such as waiting for vehicles to be moved, container not properly staged/orientated for easy access. Driver having to roll, drag or winch dumpster to trash truck through too much snow, ice, gravel or non-uniform pavement. Driver having to shovel snow away from corral doors/gates/fences or other areas. Minimum \$10 each occurrence.

**On-Demand services are not offered.** Loose un-containerized waste or extra bulk items generated from evictions, move in/out, clean ups, etc., is best suited for the roll off industry. In the event you desire us to perform this type service please know it can only be done over multiple pickups (for example, one couch per pickup). Please call for more information.

**Holiday Schedule or Inclement Weather:** We may or may not honor the following: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day; whereby your service day may be pushed back, stay the same, or moved forward one day. Please call for more information.

**Service Interruptions:** Once your account reaches 45 days past due your service may be interrupted until balance is paid in full or payment arrangements are made. Credits will not be issued for service interruption due to non-pay. Resume Service Fee of \$25.00 may be applied to your account(s). \$25.00 per month minimum fee (for container rental) during interruptions.

**Invoice or Statements?** We do not generate invoices. Please pay from statements.

**Snow Birds, Dual Residents or Seasonal Residents** can expect to pay \$5 per month minimum fee during their time away.  
**Maximum Size** trash can serviced is 32 gallons for residential service.

**Damage to surface or subsurface:** Due to the inherit weight of trash trucks, we cannot be liable for damage to your property caused by the trash truck. Including but not limited to cracked concrete driveways, aprons, curbs, parking lots, collapsed septic tanks/lines, drainage tile, utility lines, paved areas, unpaved areas, asphalt, concrete, dirt, ruts in grass, ruts in dirt, pushed out gravel, displaced rock/stone, kicked up dust Etc.

**Minimum Height** for overhead wires at customers' location is 14 feet.

**Diesel Fuel Sur-Charges** only apply when diesel fuel exceeds \$1.899 per gallon. Add approximately 1% for every \$.15 above \$1.899 per gallon.

**How to contact us:** 1-2-3 Disposal Inc., 3623 Durham Road, Norton, Ohio 44203-6338  
**Phone** 330-848-8171 **Toll Free** 877-335-9494 **Fax** 330-848-4170  
**Email:** info@123disposal.com **Web site:** [www.123disposal.com](http://www.123disposal.com)

**Finance Charges:** 1.5% finance charge will be added to all 30-day balances. \$5.00 minimum.  
**NSF Fee or Returned Checks** is \$30.00 minimum.  
**Make Checks Payable to: 1-2-3 Disposal Inc.**  
**Payment Terms: Due Upon Receipt**

**THANK YOU FOR BEING OUR CUSTOMER!**